

WARRANTY

Logic Furniture is an innovative designer, engineer, and manufacturer of commercial furniture for many customers in a variety of markets. These products include non-motion chairs and sofas, convertible sleep systems, motion recliners, upholstered stools and unique shapes, and various styles of accessory tables and complimentary items.

Logic's portfolio of furniture is comprised of many components, materials, assemblies, and constructions – from simple to complex. To that end, Logic offers warranties specific to categories of materials, components, and functions.

Logic Furniture's warranty applies to the original purchaser within North America, and all dates referenced herein apply from the original date of purchase. Logic will repair, replace, or prorate, at our sole discretion, any product deemed defective by Logic within the warranty timelines listed and when used in the manner for which they were designed. Logic products are designed for use as seating and/or table purposes only. **Logic Limited Lifetime warranty is valid for the useful life of the products.*

With proper maintenance and use, the categories and warranties are as follows:

Upholstery – Cushioning and Fabrics

LOGIC FURNITURE warrants that upholstery applications shall be free from defects in materials and workmanship for a period of two (2) years from the date of purchase. Softening of foam will occur through normal use and is not a manufacturing defect. LOGIC FURNITURE upholstery from the LOGIC FURNITURE standard textile offering follows the manufacturer's, under conditions of normal care and use. COM (Customer Owned (Supplied) Material) shall carry no warranty by LOGIC FURNITURE, beyond freedom from defects in application.

Logic Furniture Solid Surfaces

LOGIC FURNITURE warrants solid surface arm caps and table surfaces to be free of defects in material and workmanship for a period of three (3) years from date of purchase.

Furniture Steel, Aluminum or Wood Framing (Non-mechanism internal or exposed structures)

LOGIC FURNITURE Limited Lifetime warranty applies to steel, aluminum or wood frame structures to be free of defects in material and workmanship from date of purchase.

Logic Furniture Motion Mechanisms

LOGIC FURNITURE warrants motion mechanisms to be free of defects in material and workmanship for periods described below:

Lay-Flat, Trendelenburg and pull out sleeper lounge mechanisms: **Limited Lifetime*

- Three position mechanisms: two (2) years
- UpLift power recline mechanism: five (5) years

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Logic Furniture Power Components

LOGIC FURNITURE warrants all electric and/or electronic components to be free of defects in material and workmanship for a period of one (1) year from date of purchase.

SmartShield+ Foam Coated Products

Products with SmartShield+ components in the LOGIC FURNITURE Collection are created via a unique foam coating process which is incredibly durable, yet subject to many of the same criteria and constraints as other products coated or covered with vinyl, leather, fabric and like wearable finishes. Logic warrants all SmartShield+ foam-coated applications shall be free of defects in materials and workmanship for a period of three (3) years.

Softening and creasing will occur through normal use and is not a manufacturing defect. SmartShield+ foam coated products will have minor variations in the top coated finish, as it is a handcrafted material. These variations do not detract from the overall appearance and are to be expected. Please refer to finish samples available through Logic Furniture sales agents to better understand the “texture and finish” this process creates.

Limitations and Exclusions

This warranty excludes characteristics of normal wear, including the normal wear or aging of fabrics, finishes, paint, powder coating, spray coatings, foam and filler materials, issues of cleanliness, and the natural variations in grain, color, or texture of wood components. Normal wear in an outdoor setting will also be subject to temperature fluctuations outside of “livable norms” and fading of applied materials due to exposure to daylight is to be expected.

Whenever a special material finish is requested, LOGIC FURNITURE will attempt to match buyer’s special finish requests (via signed sample method) but assumes no responsibility if the approved sample does not meet the end user requirement. Custom products (also known as Specials) convey the same warranties to craftsmanship and materials as standard products. Custom products require signed customer approval of relevant design drawings/documentation. LOGIC FURNITURE does not warrant any customer approved custom product’s fit or usability or if the approved product (via signed drawings / documentation) does not meet the end user requirement.

LOGIC FURNITURE conveys no warranty for any customer specified material component such as fabrics, customer directed wood components, special upholstery materials or treatments, or any other customerspecified component. LOGIC FURNITURE will simply apply the special component elements as directed. They shall be free from defects in workmanship per the original warranty statement. This warranty excludes damage or defects to any product caused by abuse, negligence, abnormal usage, freight, storage / warehousing, accidents, improper maintenance, lack of routine maintenance, alterations, tampering, and/or improper installation. Like leather, vinyl and textiles, LOGIC FURNITURE foam coated products are subject to staining from materials such as wine, coffee, etc.

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LOGIC FURNITURE Care and Maintenance guidelines should be followed. Any product that arrives in a damaged carton must be photographed prior to unpacking and noted on the freight bill as part of the claims process. Note that certain foam coated products purposely designed without air release valves may not be transported via air or other manner where severe changes in air pressure occur. These products will be identified accordingly on product packaging.

LOGIC FURNITURE products are used at the sole risk of the purchaser and any individuals using purchaser's services or products. LOGIC FURNITURE assumes no liability for injury or damages resulting from normal use or abuse of LOGIC FURNITURE products.

LOGIC FURNITURE assumes no liability for labor, freight, injury, consequential or incidental damages, including any lost direct or indirect income or profits incurred by the original purchaser that may result from a defective LOGIC FURNITURE product.

Warranties not expressly stated herein, including without limitations any implied warranties of merchantability and fitness for purposes are excluded and disclaimed by LOGIC FURNITURE. No employee or independent sales representative of LOGIC FURNITURE is authorized to change these warranties in any way or grant any other warranty unless in writing and signed by a LOGIC FURNITURE officer.

Claim Procedure

To submit a product warranty claim for evaluation, contact LOGIC FURNITURE at (574) 533-2168 or by email at info@logicfurniture.com. You will be required to provide the date of purchase and photographs of the product label as well as photos of the failure in question. In certain circumstances, a representative acting on behalf of LOGIC FURNITURE (e.g., an independent sales representative, furniture dealer or LOGIC FURNITURE associate) may make a site visit to review, document and assist in claim validation and resolution.